

News Release

For Immediate Release: September 3, 2020

DEPARTMENT OF FINANCE REIKO MATSUYAMA, DIRECTOR Tel (808) 241-4200 Fax (808) 241-6529

County resolves issue with incoming emails, advises public to resend emails sent since Tuesday

LĪHU'E – The County of Kaua'i has resolved an issue that affected its email server this week and advises the public to resend any emails sent since Tuesday, Sept. 1, to ensure a successful delivery.

Due to an issue with its Microsoft system, the county was unable to receive external emails from approximately Tuesday afternoon, Sept. 1, until Wednesday evening, Sept. 2. If an email was sent to any county personnel between those days and you received an "undeliverable" message or have not heard back from the recipient, officials recommend that you resend your email to ensure that your message is received. The public may also call the respective department or staff for further assistance.

No other services were affected.

To view a list of phone numbers for the County of Kaua'i, please visit www.kauai.gov/directory.

###

